

Vendor Alliance Lead Associate Director (Cardiac Safety and Respiratory Diagnostics)

Job ID
REQ-10075346
апр 17, 2026
Великобритания

Сводка

Employment Type: Full-time | Regular, Hybrid, #LI-hybrid
Location: London (The Westworks) or Dublin (NOCC)

Novartis is unable to offer relocation support for this role: please only apply if the locations of Westworks, London or Dublin are accessible for you

About the Role

Novartis is seeking an experienced Vendor Alliance Lead Associate Director to lead strategic partnerships and vendor delivery across cardiac safety, cardiac disease and respiratory diagnostics within Global Clinical Operations (GCO).

About the Role

This is a senior, stand-alone role with high visibility and accountability and with significant oversight of Contract Vendor Start-Up Managers. You will act as the primary face of Novartis to specialist vendors and CRO partners, ensuring high-quality, compliant and timely delivery of diagnostic services critical to patient safety and regulatory success.

You will operate in a global, matrixed environment, overseeing vendor performance, qualification and risk management, while indirectly leading Contract Vendor Start-Up Managers embedded within CROs.

Requirements

- Lead end-to-end vendor oversight, governance and performance across cardiac and respiratory diagnostic services
- Act as the senior escalation point for vendor issues, driving structured issue resolution and root-cause analysis
- Proactively identify and manage operational, quality and compliance risks
- Oversee vendor qualification and re-qualification in partnership with Quality and Procurement
- Represent Novartis in key vendor discussions, governance forums and business reviews
- Indirectly oversee CRO-based Vendor Start-Up Managers (approx. 3 indirect reports)
- Support audits and Health Authority inspections, ensuring inspection-ready documentation

What you will bring to the role:

Education

- Advanced degree in Life Sciences, Medicine, Pharmacy, Biomedical Sciences or related discipline, or equivalent experience

Professional Experience (Essential)

- Significant experience working in a GxP-regulated environment
- Proven experience in vendor and CRO management within clinical development
- Strong programme management capability, managing multiple vendors and studies concurrently
- Hands-on experience in the cardiac and respiratory diagnostic space, including deep understanding of vendor capabilities and market landscape
- Demonstrated ability to independently engage, challenge and lead senior vendor stakeholders
- Experience supporting inspections, audits and regulatory interactions

Leadership & Style

- Self-starter with the confidence to “step in”, assess situations quickly and take ownership
- Comfortable operating as a stand-alone role with indirect reports
- Technically fluent enough to lead detailed vendor discussions without reliance on others
- Strong communicator who can drive outcomes in complex, matrixed environments

Why Novartis: Helping people with disease and their families takes more than innovative science. It takes a community of smart, passionate people like you. Collaborating, supporting and inspiring each other. Combining to achieve breakthroughs that change patients' lives. Ready to create a brighter future together? <https://www.novartis.com/about/strategy/people-and-culture>

Benefits and Rewards: Learn about all the ways we'll help you thrive personally and professionally. [Read our handbook \(PDF 30 MB\)](#)

Дивизион
Development
Business Unit
Development
Место
Великобритания
Сайт
London (The Westworks)
Company / Legal Entity
GB16 (FCRS = GB016) Novartis Pharmaceuticals UK Ltd.
Alternative Location 1
Dublin (NOCC), Ирландия
Functional Area
Research & Development
Job Type
Full time
Employment Type
Regular
Shift Work
No

Novartis is committed to building an outstanding, inclusive work environment and diverse teams' representative of the patients and communities we serve.

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1. <https://www.novartis.com/about/strategy/people-and-culture>
2. https://www.novartis.com/sites/novartis_com/files/novartis-life-handbook.pdf
3. https://novartis.wd3.myworkdayjobs.com/en-US/Novartis_Careers/job/London-The-Westworks/Vendor-Alliance-Lead-Associate-Director--Cardiac-Safety-and-Respiratory-Diagnostics-_REQ-10075346
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