

People Partner

Job ID
REQ-10072653
апр 17, 2026
Индия

Сводка

- To act as a trusted advisor offering in-country policy expertise and knowledge to support and educate leaders, managers and associates on all P&O topics on the moments that matter.
- People Partners support all divisional customer groups in country enabling the delivery of lifecycle events, the employee value proposition, talent acquisition, talent management, learning, performance management, employee relations, rewards, pay and reporting.
- In addition, People Partners implement P&O change initiatives at a country level acting as detailed designers and agents of change by working with Business Partners.
- The People Partner lead in small countries acts as a single point of contact within country to align on people partner related issues, above country topics and coordination of country team members.
- Typically manages P&O people partnering, where:
 - Direct FTE supported by role (for Manager FTE supported by team); 250+.
 - Number of OPMs Supported (Stakeholder Profile) 50+ (70+)
 - People Partners for a large country with no managerial responsibility

About the Role

Major accountabilities:

- Partnering and coaching managers and associates on People related Processes and moments that matter.
- Drives P&O initiatives, supporting the overall P&O strategy
- Activate business ownership and accountability of diversity, equity and inclusion initiatives
- Champions culture and supports implementation of corporate initiatives (e.g. Evolve, hybrid working)
- Coaches and guides people managers on role evaluations in line with local governance.
- Communicate full spectrum of inclusion & Psychological Safety -Design new hire onboarding initiatives.
- Drive buy-in and utilization of data and analytics to identify risk and trends, and to apply these business insights to inform decisions and actions.
- Drive People Experience and Culture efforts and align with global or local initiatives / implementation.
- Drives quality, effectiveness, efficiency and continuous improvement for P&O People Partnering and related processes.
- Embraces customer feedback to understand the customer journey with moments that matter and drives continuous improvement.
- Implement enhancements and modification as necessary to meet both the business and customer needs.
- Ensure compliance with local equity / Equal Employment Opportunity (EEO) regulations -First point of escalation for all leaders and managers on their day-to-day P&O topics, providing expert advice, guidance and support.
- Lead the delivery of in-country transformations, consult and negotiate with local works council / unions, provide advice and guidance for managers through the local process, oversee associate notice / handover meetings and overall restructuring lifecycle.
- Lead the execution of local implementation of large-scale organizational and day-to-day organizational structure changes, in line with country regulations / policies.
- Leads alignment and harmonization of local regulations with P&O Board; monitors compliance, risk management and review P&O controls (as part of the NFCM framework) working with People Partner team.
- Manage internal movement offers and mobility.
- Promotes the contribution of ideas and solutions to the P&O network (Country Business Partners, Global Business Partners and Country P&O Boards).
- Provide credible P&O People Partnering to people leaders, manager and associates offering advice and guidance on the moments that matter.
- Provides coaching and counselling to Country P&O Business Partners on local policies and processes.
- Seeks to establish strong relationships with cross-divisional P&O community members to understand needs and challenges and drive continuous improvement.
- Support and coach leaders, manager and associates on all P&O topics including promoting self-sufficiency in people processes.
- Support in country where there is no TAS presence.
- Reporting of technical complaints / adverse events / special case scenarios related to Novartis products within 24 hours of receipt
- Distribution of marketing samples (where applicable)

Key performance indicators:

- Demonstrate ability to leverage data and analytics for business insights to inform business decisions evidenced through positive client feedback.
- Demonstrate service delivery levels are within defined SLAs.
- Demonstrate simplification and optimization of local People Partner team processes (e.g., time efficiencies, handoff reduction, quality improvement).
- Ensure compliance to global standards by meeting acceptable tolerances of risks / issues / audit findings.
- Lead and project manage the delivery of P&O initiatives against agreed timelines, scope and objectives (time, cost, quality).
- Monitor and ensure FTE cost control, operational costs, budgeting processes and SLAs are met and remain compliant.

Minimum Requirements:

Work Experience:

- Functional Breadth.
- Leading large and/or diverse multi-functional teams.
- Project Management.
- Operations Management and Execution.
- Representing the organization.
- Collaborating across boundaries.

Skills:

- Business Acumen
- Change Implementation
- Coaching
- Connecting The Dots
- Data Analysis & Reporting
- Empathy
- Employee Lifecycle Management
- Employee Relations & Engagement
- Influencing
- Matrix Collaboration
- Operational Excellence
- Performance Management
- Project Management
- Resilience
- Stakeholder Management

Languages :

- English.

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 Human Resources
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 Индия
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 Company / Legal Entity
 IN10 (FCRS = IN010) Novartis Healthcare Private Limited
 Functional Area
 Управление персоналом
 Job Type
 Full time
 Employment Type
 Regular
 Shift Work
 No

Accessibility and accommodation

Novartis is committed to working with and providing reasonable accommodation to individuals with disabilities. If, because of a medical condition or disability, you need a reasonable accommodation for any part of the recruitment process, or in order to perform the essential functions of a position, please send an e-mail to diversityandincl.india@novartis.com and let us know the nature of your request and your contact information. Please include the job requisition number in your message.

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