

Associate Director, Cell Therapy Operations- Southeast

Job ID
REQ-10080608
июл 23, 2026
США
Available in: English

Сводка

#LI-Remote

The Associate Director Cell Therapy Operations Manager is in the Southeast geography. This is a remote & field-based role that covers the following, but not limited to: Atlanta, GA, Charlotte, NC and Jacksonville, FL. Associate must reside within territory, or within a reasonable daily commuting distance of 60 miles from territory.

The Associate Director, Cell Therapy Operations Manager (AD, CTOM) is a field-based operational leader responsible for training, onboarding, and qualifying CAR-T treatment centers to support the safe, compliant, and successful delivery of Novartis CAR-T therapies. The AD, CTOM serves as the primary operational partner to assigned treatment centers, supporting ordering, logistics, apheresis collection, site readiness, quality compliance, and operational excellence while collaborating cross-functionally to resolve complex challenges and improve site performance.

About the Role

Major Accountabilities

- Execute onboarding, training, qualification, and operational readiness activities for CAR-T treatment centers to support successful site activation and patient treatment.
- Serve as the field-based operational lead for assigned treatment centers, supporting ordering, logistics, apheresis collection, product receipt, and treatment workflows.
- Deliver high-quality operational support to treatment centers, care teams, and internal stakeholders to ensure consistent execution of CAR-T processes.
- Resolve complex operational challenges related to ordering, logistics, apheresis collection, product handling, and site readiness.
- Ensure compliance with operational, regulatory, quality, and procedural requirements, supporting ongoing inspection and audit readiness.
- Lead site readiness, operational continuity, and refresher training initiatives to maintain consistent performance and adherence to Novartis standards.
- Partner cross-functionally with Patient Support, Strategic Account Managers, Quality, Manufacturing, Clinical Operations, Medical Affairs, and other stakeholders to align strategy, improve processes, and drive successful patient outcomes.
- Identify operational risks, implement process improvements, manage escalations, and drive continuous improvement initiatives across assigned treatment centers.

Minimum Requirements

Education: Bachelor's degree in science, healthcare, nursing, business, or a related discipline.

- Minimum 7 years of healthcare, pharmaceutical, biotechnology, specialty operations, or related industry experience.
- Experience supporting complex healthcare systems, treatment centers, academic medical centers, or multi-site institutions.
- Demonstrated experience in cell therapy operations, specialty therapy operations, or other highly regulated healthcare environments.
- Proven experience training, onboarding, educating, or supporting external healthcare stakeholders.
- Ability to effectively operate within matrixed, cross-functional organizations and influence stakeholders without direct authority.
- Strong project management, problem-solving, and operational execution skills with the ability to manage multiple priorities simultaneously.
- Excellent communication, presentation, and relationship-management skills with internal and external stakeholders.

Candidate must reside within territory, or within a reasonable daily commuting distance of 60 miles from the territory border. Ability to travel 60-80% over a broad geography is required, with the ability to drive and/or fly within the territory. Must have a valid driver's license.

Preferred Qualifications

- Direct experience supporting CAR-T, cell therapy, apheresis, blood or tissue collection, cryopreservation, transplant, or related specialty operations.
- Experience working within GxP-regulated pharmaceutical, biotechnology, manufacturing, cell processing, hospital, or specialty healthcare environments.

The pay range for this position at commencement of employment is expected to be between \$138,600.00 and \$257,400.00/year; however, while salary ranges are effective from 1/1/25 through 12/31/25, fluctuations in the job market may necessitate adjustments to pay ranges during this period. Further, final pay determinations will depend on various factors, including, but not limited to geographical location, experience level, knowledge, skills and abilities. The total compensation package for this position may also include other elements, including a sign-on bonus, restricted stock units, and discretionary awards in addition to a full range of medical, financial, and/or other benefits (including 401(k) eligibility and various paid time off benefits, such as vacation, sick time, and parental leave), dependent on the position offered. Details of participation in these benefit plans will be provided if an employee receives an offer of employment. If hired, employee will be in an "at-will position" and the Company reserves the right to modify base salary (as well as any other discretionary payment or compensation program) at any time, including for reasons related to individual performance, Company or individual department/team performance, and market factors.

Why Novartis: Helping people with disease and their families takes more than innovative science. It takes a community of smart, passionate people like you. Collaborating, supporting and inspiring each other. Combining to achieve breakthroughs that change patients' lives. Ready to create a brighter future together?
<https://www.novartis.com/about/strategy/people-and-culture>

Benefits and Rewards: Learn about all the ways we'll help you thrive personally and professionally.
[Read our handbook \(PDF 30 MB\)](#)

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Accessibility & Reasonable Accommodations

The Novartis Group of Companies are committed to working with and providing reasonable accommodation to individuals with disabilities. If, because of a medical condition or disability, you need a reasonable accommodation for any part of the application process, or to perform the essential functions of a position, please send an e-mail to us.reasonableaccommodations@novartis.com or call +1(877)395-2339 and let us know the nature of your request and your contact information. Please include the job requisition number in your message.

Дивизион

US

Business Unit

Marketing

Место

США

Состояние

Field, US

Сайт

Field Non-Sales (USA)

Company / Legal Entity

U014 (FCRS = US014) Novartis Pharmaceuticals Corporation

Alternative Location 1

Atlanta (Georgia), Georgia, США

Alternative Location 2

Charlotte (North Carolina), North Carolina, США

Alternative Location 3

Jacksonville (Florida), Florida, США

Functional Area

Research & Development

Job Type

Full time

Employment Type

Regular

Shift Work

No

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