

# Procurement Team Manager, EPRM Operations

Job ID  
REQ-10078454  
май 21, 2026  
Индия

## Сводка

The Procurement Team Manager – TPRM Operations is sought in order to develop and manage the service delivery teams that will ensure operational effectiveness of the TPRM process on a global, cross divisional basis. The Procurement Team Manager – TPRM Operations is responsible for supporting and managing a team to deliver TPRM Service which may sit across multiple regions. Further the Procurement Team Manager – TPRM Operations is responsible for the ways of working, and owns the team on a business as usual basis. Procurement Team Manager – TPRM Operations drives continuous improvement projects by effective team management and responsible resource allocation

## About the Role

### Major Accountabilities

- Lead and manage global operations teams to ensure effective execution of TPRM operations across regions.
- Establish and monitor performance metrics and KPIs to track team output, quality, and service efficiency Drive continuous improvement and change management initiatives to enhance processes and operational effectiveness.
- Ensure timely and high-quality delivery of TPRM services, meeting SLA commitments and organizational standards
- Oversee workload planning and resource allocation to maximize productivity and service center performance.
- Manage third-party vendors and external risk assessors, ensuring performance meets quality and timeline expectations.
- Strengthen governance through reporting, risk tracking, and escalation management, providing insights to leadership.
- Collaborate with cross-functional stakeholders and leadership teams to ensure alignment and successful execution of TPRM processes.

### Minimum Requirements

- University/Advanced degree is required.
- 8 -10 years preferably leading service domains across several regions.
- High level of experience in project, change and risk management; high level of experience managing people and teams within a matrix organization and across geographies and cultures

## Why Novartis?

Our purpose is to reimagine medicine to improve and extend people's lives and our vision is to become the most valued and trusted medicines company in the world. How can we achieve this? With our people. It is our associates that drive us each day to reach our ambitions. Be a part of this mission and join us! Learn more here:

<https://www.novartis.com/about/strategy/people-and-culture>

### Commitment to Diversity and Inclusion:

Novartis is committed to building an outstanding, inclusive work environment and diverse teams' representative of the patients and communities we serve.

Join our Novartis Network: If this role is not suitable to your experience or career goals but you wish to stay connected to hear more about Novartis and our career opportunities, join the Novartis Network here:

<https://talentnetwork.novartis.com/network>

**Why Novartis:** Helping people with disease and their families takes more than innovative science. It takes a community of smart, passionate people like you. Collaborating, supporting and inspiring each other. Combining to achieve breakthroughs that change patients' lives. Ready to create a brighter future together? <https://www.novartis.com/about/strategy/people-and-culture>

**Benefits and Rewards:** Learn about all the ways we'll help you thrive personally and professionally.

[Read our handbook \(PDF 30 MB\)](#)

Дивизион

Operations

Business Unit

Purchasing & Sourcing

Место

Индия

Сайт

Hyderabad (Office)

Company / Legal Entity

IN10 (FCRS = IN010) Novartis Healthcare Private Limited

Functional Area

Закупки

Job Type

Full time

Employment Type

Regular

Shift Work

No

### **Accessibility and accommodation**

Novartis is committed to working with and providing reasonable accommodation to individuals with disabilities. If, because of a medical condition or disability, you need a reasonable accommodation for any part of the recruitment process, or in order to perform the essential functions of a position, please send an e-mail to [diversityandincl.india@novartis.com](mailto:diversityandincl.india@novartis.com) and let us know the nature of your request and your contact information. Please include the job requisition number in your message.

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