NOVARTIS

MSL/ Medical Manager CRM

Job ID
REQ-10090865
Окт. 26, 2026
Литва

Сводка

The MSL/ Medical Manager CRM serves as the medical expert for assigned therapeutic areas, driving scientific engagement with healthcare professionals, generating actionable medical insights, supporting evidence generation, and driving the local medical strategy while ensuring full compliance with Novartis policies and standards.

About the Role

Scientific Engagement & External Medical Exchange

- Execute peer-to-peer, non-promotional scientific exchange with HCPs and MEs aligned to local TA priorities.

- Develop and maintain long-term, trust-based relationships with identified MEs and key institutions.

- Communicate and contextualize emerging clinical data, publications, and disease-area science.

- Identify, document, and share actionable medical insights from the field to inform local medical direction.

- Ensure all external interactions are conducted in compliance with Novartis policies, SOPs (Standard Operating Procedures), and Medical governance standards.

Local Medical Direction & TA Support

- Support localization and execution of the country's medical direction for assigned TA(s), aligned with regional and global direction.

- Translate medical direction into prioritized local activities (e.g. education, data generation support, scientific engagement).

- Provide scientific and medical input to cross-functional discussions where required (without promotional decision interventions).

- Act as the primary medical contact for assigned TA(s)

- Support launch readiness and lifecycle activities from a medical perspective, as applicable.

Medical Education & Scientific Communication

- Contribute to planning and delivery of local medical education initiatives and scientific meetings.

- Drive advisory boards, scientific events, and internal medical briefings, in line with governance requirements.

- Ensure scientific accuracy and medical relevance of locally used medical materials, where review is assigned.

- Collaborate with regional or global teams to adapt approved content to local medical needs.

Insights, Evidence & Medical Governance Interface

- Systematically capture, synthesize, and communicate medical insights and unmet needs from the field.

- Support evidence generation activities

- Act as a key interface to Medical Governance, Evidence & Operations roles, or points of contact.

- Ensure traceability and documentation of medical activities as required by governance standards.

Medical Governance & Medical Information

- Perform required medical reviews, documentation, and traceability in collaboration with governance functions.

- Handle medical information requests, including preparation or localization of medical responses, ensuring scientific accuracy, balance, and non-promotional content.

Medical Partnerships

- Build and maintain strong partnerships with Medical Experts, scientific societies, and academic institutions to support collaboration and scientific leadership in the TA.

- Act as a scientific resource for internal partners, providing clinical context, data interpretation, and training.

- Represent the company as the credible scientific ambassador in the TA, contributing to a positive reputation with key stakeholders and institutions.

Compliance & Governance

- Ensure all engagements, materials, and activities meet ERC, regulatory, and medical governance requirements.

- Maintain accurate reporting, CRM documentation, and activity tracking.

- Perform other job-related duties and responsibilities as required by the organization and/or OPM, in line with the employee's qualifications, competencies, and professional experience

We offer:

Base pay 45k-75k gross EUR annually

Bonuses as per Company guidline

Why Novartis: Helping people with disease and their families takes more than innovative science. It takes a community of smart, passionate people like you. Collaborating, supporting and inspiring each other. Combining to achieve breakthroughs that change patients' lives. Ready to create a brighter future together? https://www.novartis.com/about/strategy/people-and-culture

Benefits and Rewards: Learn about all the ways we'll help you thrive personally and professionally.
Read our handbook (PDF 30 MB)

Primary location salary range
€45,710.00 - €84,890.00
Дивизион
International
Business Unit
General Management
Место
Литва
Сайт
Lithuania
Company / Legal Entity
LTP2 (FCRS = LV001) SIA Baltics, Lithuanian
Functional Area
Research & Development
Job Type
Full time
Employment Type
Regular
Shift Work
No

Job ID
REQ-10090865

MSL/ Medical Manager CRM

Apply to Job
Job ID
REQ-10090865

MSL/ Medical Manager CRM

Apply to Job

Source URL: *https://novartis.ru/careers/career-search/job/details/req-10090865-msl-medical-manager-crm*

List of links present in page

1. https://www.novartis.com/about/strategy/people-and-culture
2. https://www.novartis.com/sites/novartis_com/files/novartis-life-handbook.pdf
3. https://novartis.wd3.myworkdayjobs.com/en-US/Novartis_Careers/job/Lithuania/MSL--Medical-Manager-CRM_REQ-10090865-1
4. https://novartis.wd3.myworkdayjobs.com/en-US/Novartis_Careers/job/Lithuania/MSL--Medical-Manager-CRM_REQ-10090865-1