

Associate Director DDIT ISC SecOps Access&Auth.

Job ID
REQ-10087977
сен 17, 2026
Индия

Сводка

-Oversees security operations service line, technology governance and external / internal interfaces in accordance with service operations and management processes

About the Role

Key Responsibilities:

- Oversees identity and access management services offered to customers inside and outside of Novartis global IT Infrastructure.
- Oversees processes and resources delivering identity and access management services, ensuring the coordination of these teams in overall planning activities, service delivery, and issue resolution.
- Supports that all global supporting components of the service, including any associated SLAs, OLAs and UCs are managed as an integrated service.
- Supports and delivers overall continuous improvement, cost reduction and performance of the services.
- Assists with the regional and global monitoring, reviewing and reporting of performance against the SLA/OLA service and/or portfolio.
- Performs service reviews, qualifications and self assessments to e.g. ensure conformance with service-, quality-, audit, compliance, security and SOX requirements and industry best practices (Inhouse Operations, Third Party Suppliers and external Service Providers).
- Assists with the planning, (with Architecture, and Governance) to establish the overall services and the services delivery roadmaps.
- Ability to get involved with engineering and/or development activities to ensure timely delivery of objectives.

Essential Requirement:

- Excellent understanding of Identity and Access Management concepts. Very good experience in Core Oracle Identity Manager (OIM) Developer (Coding), Springboot and framework, UI React JS and Angular JS and REST API.
- University working and thinking level, degree in computer science or comparable education and experience with 10 (or more) years of IT experience
- Good knowledge of Hibernate. Experience is managing 24*7 Engineering/developer activities of OIM.
- Experience in Onboarding of applications on OIM IAM tool.
- Other knowledge like Active Directory, Azure MFA, Entra ID or Cyberark is added advantage. Experience with regulatory frameworks, such as SOX, GxP, or similar.
- Individual contributor with ability to do Oracle Identity Manager (OIM) coding and manage multiple projects/tasks together.
- Proven ability to manage multiple projects, initiatives, and deliverables which involves service providers.
- To be constantly strive for business excellence and improvement. To be customer aware by effectively listening, anticipating customer needs, and sharing customers' concerns

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Дивизион
Operations
Business Unit
Information Technology
Место
Индия
Сайт
Hyderabad (Office)
Company / Legal Entity
IN10 (FCRS = IN010) Novartis Healthcare Private Limited
Functional Area
Информационные технологии

Job Type
Full time
Employment Type
Regular
Shift Work
No

Accessibility and accommodation

Novartis is committed to working with and providing reasonable accommodation to individuals with disabilities. If, because of a medical condition or disability, you need a reasonable accommodation for any part of the recruitment process, or in order to perform the essential functions of a position, please send an e-mail to diversityandincl.india@novartis.com and let us know the nature of your request and your contact information. Please include the job requisition number in your message.

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