

Associate Director DDIT IES - M365 Platform and AI

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REQ-10085490
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Индия
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Сводка

The Associate Director – AI Solutions & M365 Productivity is responsible for supporting the adoption, implementation, and optimization of Microsoft Copilot, Agentic AI solutions, and Microsoft 365 productivity technologies across the enterprise.

This role combines hands-on technical expertise with product ownership and stakeholder engagement to deliver AI-powered solutions that enhance employee productivity, automate business processes, and improve user experience. The individual will work closely with business teams, platform engineering teams, and Microsoft to identify opportunities, deliver AI use cases, and realize measurable business value.

About the Role

#LI-Hybrid

Location: Hyderabad, India

Key Responsibilities

- Lead qualification and validation of Microsoft AI features for enterprise readiness, security, compliance, and business value.
- Assess licensing, integration, data protection, and operational requirements for new AI capabilities.
- Design and execute pilot programs to evaluate user experience, adoption potential, and organizational impact.
- Develop enablement strategies, training materials, and communications to accelerate AI adoption.
- Create operational guidelines, troubleshooting resources, and support frameworks for AI solutions.
- Drive cost optimization through licensing governance, usage monitoring, and budget management practices.
- Serve as the subject matter expert for Microsoft 365 technologies including Teams, SharePoint, OneDrive, and Power Platform.
- Design AI-enabled productivity solutions leveraging Microsoft Graph, Copilot, and platform extensibility capabilities.
- Partner with business stakeholders to translate priorities into scalable technology solutions and product roadmaps.
- Ensure AI solutions align with security, compliance, Responsible AI, and enterprise governance standards.

Essential Requirements

- 10–12 years of experience in enterprise technology or digital workplace platforms.
- Extensive experience with Microsoft 365 technologies, including Teams, SharePoint Online, OneDrive, and Power Platform.
- Proven experience delivering Artificial Intelligence and digital workplace solutions within a large enterprise environment.
- Strong understanding of Microsoft 365 Copilot, Generative Artificial Intelligence, Agentic Artificial Intelligence, and Prompt Engineering.
- Experience translating business requirements into scalable product roadmaps and technology solutions.
- Knowledge of enterprise security, data governance, risk management, and compliance frameworks.
- Demonstrated ability to lead cross-functional initiatives and influence stakeholders at multiple organizational levels.
- Experience with Agile delivery methodologies, product management practices, and user adoption programs.

Desirable Requirements

- Experience with Copilot Studio, workflow automation, and enterprise AI solution development.
- Knowledge of Microsoft Graph integrations and data-driven productivity optimization strategies.

Commitment to Diversity & Inclusion

We are committed to building an outstanding, inclusive work environment and diverse teams representative of the patients and communities we serve.

Accessibility and accommodation

Novartis is committed to working with and providing reasonable accommodation to individuals with disabilities. If, because of a medical condition or disability, you need a reasonable accommodation for any part of the recruitment process, or in order to perform the essential functions of a position, please send an e-mail to diversityandincl.india@novartis.com and let us know the nature of your request and your contact information. Please include the job requisition number in your message.

Why Novartis: Helping people with disease and their families takes more than innovative science. It takes a community of smart, passionate people like you. Collaborating, supporting and inspiring each other. Combining to achieve breakthroughs that change patients' lives. Ready to create a brighter future together?
<https://www.novartis.com/about/strategy/people-and-culture>

Benefits and Rewards: Learn about all the ways we'll help you thrive personally and professionally.
[Read our handbook \(PDF 30 MB\)](#)

Дивизион
Operations
Business Unit
Information Technology
Место
Индия
Сайт
Hyderabad (Office)
Company / Legal Entity
IN10 (FCRS = IN010) Novartis Healthcare Private Limited
Functional Area
Информационные технологии
Job Type
Full time
Employment Type
Regular
Shift Work
No

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