

Logistics Leader

Job ID
REQ-10085317
авг 14, 2026
Мексика
Disponible en: Español

Сводка

Manage the communication, coordination, and follow-up of logistics activities related to medicine deliveries to Government Institutions, acting as the point of contact between internal teams, external customers, and the logistics operator (3PL), in order to ensure an efficient and timely operation aligned with commercial, regulatory, quality, and service commitments.

About the Role

Major accountabilities:

- Serve as the primary liaison between Commercial, customers, government institutions, and the 3PL logistics operator, ensuring effective communication and service delivery.
- Manage end-to-end delivery execution, monitoring OTIF performance and proactively resolving delivery issues, delays, and compliance gaps.
- Oversee order tracking, proof of delivery (POD) management, and maintenance of all delivery-related documentation requirements for government customers.
- Act as Legal Representative for regulated deliveries, including the execution of mandatory documentation and onsite representation during government product handovers.
- Coordinate and follow up on administrative and regulatory procedures to ensure successful deliveries, sales recognition, and collections.
- Partner with cross-functional teams to streamline processes, eliminate operational bottlenecks, and improve customer satisfaction.
- Identify process improvement opportunities and drive corrective and preventive actions across logistics operations.
- Lead continuous improvement and automation initiatives to optimize logistics and end-to-end value chain performance.
- Ensure full compliance with Novartis policies, quality standards, safety requirements, and applicable local regulations.
- Build strong stakeholder relationships while supporting knowledge sharing, capability development, and a culture of safety and continuous improvement.

Essential requirements:

- Bachelor's degree in Logistics Engineering, Transportation Engineering, Business Administration, Administrative areas, or Legal areas.
- +3 years of experience in a similar role within the pharmaceutical industry.
- Knowledge of Warehouse and distribution processes governing the public sector.
- Effective communication and negotiation skills.
- Fluent in Spanish. Good knowledge of English.

Why Novartis: Helping people with disease and their families takes more than innovative science. It takes a community of smart, passionate people like you. Collaborating, supporting and inspiring each other. Combining to achieve breakthroughs that change patients' lives. Ready to create a brighter future together?
<https://www.novartis.com/about/strategy/people-and-culture>

Benefits and Rewards: Learn about all the ways we'll help you thrive personally and professionally.
[Read our handbook \(PDF 30 MB\)](#)

Дивизион
International
Business Unit
Product Supply Chain
Место
Мексика
Сайт
INSURGENTES
Company / Legal Entity
MX06 (FCRS = MX006) Novartis Farmacéutica S.A. de C.V.
Functional Area
Technical Operations
Job Type
Full time
Employment Type
Regular
Shift Work
No

Ajustes de accesibilidad

Novartis tiene el compromiso de trabajar y proporcionar adaptaciones razonables para personas con discapacidad. Si, debido a una condición médica o discapacidad, necesita una adaptación razonable para cualquier parte del proceso de contratación, o para desempeñar las funciones esenciales de un puesto, envíe un correo electrónico a tas.mexico@novartis.com y permítanos conocer la naturaleza de su solicitud y su información de contacto. Incluya el número de posición en su mensaje.

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