

Key Account Manager

Job ID

REQ-10085012

авг 10, 2026

Индия

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Сводка

- Responsible for key account management at a local level, usually managing a small team or managing specific account(s)/relationships.
- Manage the business relationship and activities with key accounts in order to foster and extend the relationship.
- Develop and maintain relationships with key stakeholders within accounts, developing deep understanding of customer challenges with respect to patients and identifying solutions that enhance patient care.
- Fluency in Hindi (reading, writing, and verbal communication) is required.
- Prior experience working in or managing business across the Rajasthan region is required.
- Experience in Key Account Management (KAM) is preferred & will be an added advantage.

About the Role

Major Accountabilities

- ~ 负责推动指定客户的销售、推广和发展，实现商业目标
- ~ 制定客户发展战略，为分配的客户制定专门的 KAM 行动计划，调整客户目标并执行。
- ~ 领导战略和个人战术计划的制定，并在分析、未来潜力和账户所需的关键计划方面提供战略投入
- ~ 准备和谈判合同，并指导公司针对特定客户启动的举措
- ~ 分析市场情况，包括关键客户和主要竞争对手的竞争情报活动
- ~ 根据商定的业务战术计划，独立组织客户活动和其他计划，或与营销/医疗部门合作
- ~ 协助利益干系人进行映射，包括细分和分析，并为诺华 CRM 系统提供准确及时的数据。
- ~ 负责推动销售运营计划，并实现组织自身的商定销售和更广泛的绩效目标。
- ~ 通过培训、辅导或管理关键商业计划，培养有效的销售团队
- ~ 收到后 24 小时内报告与诺华产品相关的技术投诉/不良事件/特殊情况
- ~ 营销样本的分发（适用）

Key Performance Indicators

负责本地级的关键客户管理，通常管理一个小团队或管理特定客户/关系。管理与关键客户的业务关系和活动，以促进和扩展关系并获取销售目标。与客户中的关键利益相关者发展和维护关系，深入了解客户对患者面临的挑战，并找出可增强患者护理的解决方案。

Work Experience

- ~处理质量指标和问题
- ~临床试验设计、数据审查和报告
- ~创新和分析技术

Skills

- ~账户管理
- ~薪酬管理（员工）
- ~计算机编程
- ~化妆品
- ~CRM（客户关系管理）
- ~客户关怀
- ~现场销售
- ~大客户管理
- ~销售
- ~多任务处理技能
- ~办公室行政管理
- ~患者护理
- ~采购
- ~促销（营销）
- ~销售
- ~销售运营
- ~战略领导力
- ~支持服务

Language

英语

Why Novartis: Helping people with disease and their families takes more than innovative science. It takes a community of smart, passionate people like you.

Collaborating, supporting and inspiring each other. Combining to achieve breakthroughs that change patients' lives. Ready to create a brighter future together?
<https://www.novartis.com/about/strategy/people-and-culture>

Benefits and Rewards: Learn about all the ways we'll help you thrive personally and professionally.

[Read our handbook \(PDF 30 MB\)](#)

Дивизион

International

Business Unit

Marketing

Место

Индия

Сайт

Rajasthan

Company / Legal Entity

IN10 (FCRS = IN010) Novartis Healthcare Private Limited

Functional Area

Продажи

Job Type

Full time

Employment Type

正式

Shift Work

No

Accessibility and accommodation

Novartis is committed to working with and providing reasonable accommodation to individuals with disabilities. If, because of a medical condition or disability, you need a reasonable accommodation for any part of the recruitment process, or in order to perform the essential functions of a position, please send an e-mail to diversityandincl.india@novartis.com and let us know the nature of your request and your contact information. Please include the job requisition number in your message.

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