

Head of Digital Finance Hyderabad Hub

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Сводка

About the role:

The Head of Digital Finance Hyderabad Hub leads a cross-functional team that plays a central role in advancing the Finance transformation agenda at Novartis. By combining strong people leadership with operational excellence and data-driven decision-making, this role builds a modern, product-oriented hub that improves how Finance operates and delivers value. The position offers a unique opportunity to shape a modern digital hub at the center of Finance transformation.

About the Role

Key responsibilities

- Transform the current hub into a modern digital organization with a clear vision, scalable operating model, and execution roadmap aligned to the Finance transformation agenda.
- Lead people, culture, and capability building to develop a high-performing, multidisciplinary team and a future-ready organization.
- Build critical capabilities, strengthen the leadership bench, and ensure talent development and succession for key roles. Foster a culture of accountability, collaboration, continuous improvement, and learning. Champion the shift from task-based execution to product- and outcome-based ways of working.
- Embed data and analytics at the core of how the hub operates, ensuring prioritization, process improvements, and resource allocation are evidence-based and outcome-oriented. Implement a data and analytics vision for the hub: define key metrics, dashboards, and reporting standards.
- Ensure that key decisions (prioritization, process changes, resource allocation) are backed by data and insights. Promote self-service analytics capabilities and data literacy across all profiles in the hub.
- Deliver operational excellence through a scalable service management model with clear quality standards, performance indicators, issue escalation, and continuous simplification and automation of processes.
- Implement continuous improvement frameworks (e.g., Lean, Agile, DevOps-inspired practices) to increase efficiency, reduce waste, and improve service reliability. Own the hub's governance and prioritization model, ensuring resources are focused on the highest-value initiatives and that delivery commitments are transparent, measurable, and tied to business outcomes.
- Build trusted partnerships with Finance, IT, and business leaders, lead change adoption across stakeholders, and communicate progress, risks, and measurable impact in a transparent and structured way.
- Continuously evolve the hub by building strong cross-location partnerships, benchmarking best practices, and identifying opportunities to raise impact, efficiency, and innovation.
- Demonstrate an owner-like mindset by proactively surfacing areas of friction and improvement, constructively challenging the status quo, and driving timely, high-impact solutions.

Essential Requirements:

- Advanced degree in Engineering, Computer Science, Information Systems, Finance, Economics, Business Administration, Data Science, Operations Management, or a closely related discipline.
- 10+ years of leadership experience across digital product, operations, transformation, shared services, or global delivery environments, with a strong track record of building scalable organizations and delivering measurable business outcomes.
- Strong understanding of finance processes and stakeholder needs, ideally across controlling, FP&A, accounting, shared services, or digital finance transformation.
- Familiarity with analytics, automation, and digital product or service delivery ecosystems, with the ability to translate technology opportunities into practical business impact.
- Relevant certifications such as Agile/Scrum, Lean/Six Sigma, or BI/analytics are a plus.

Desirable Requirements:

- Proven experience leading organizational transformation and evolving teams toward product-, platform-, or outcome-based operating models.
- Strong analytical and data leadership capabilities, including defining meaningful KPIs, shaping performance reporting, and using data to drive decisions, prioritization, and resource allocation.
- Strong people leadership and talent development track record, with experience leading multidisciplinary teams, strengthening leadership capability, building succession pipelines, and fostering a culture of accountability, collaboration, and learning.
- Demonstrated ability to lead in global, cross-location environments and to build effective partnerships across geographies, cultures, and time zones.
- International experience, ideally through leading teams, programs, or business partnerships across multiple regions and cultures in a global enterprise environment.
- Strong executive presence and stakeholder leadership, with the ability to influence senior leaders, build trusted cross-functional partnerships, and lead organizational change and adoption in a complex global environment.

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Business Unit
Finance
Место
Индия
Сайт
Hyderabad (Office)
Company / Legal Entity
IN10 (FCRS = IN010) Novartis Healthcare Private Limited
Functional Area
Аудит и финансы
Job Type
Full time
Employment Type
Regular
Shift Work
No

Accessibility and accommodation

Novartis is committed to working with and providing reasonable accommodation to individuals with disabilities. If, because of a medical condition or disability, you need a reasonable accommodation for any part of the recruitment process, or in order to perform the essential functions of a position, please send an e-mail to diversityandincl.india@novartis.com and let us know the nature of your request and your contact information. Please include the job requisition number in your message.

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